Intelligent Agents on the Web and in the Aether

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Overview

- Big picture
- Intelligent agents
- Semantic web
- Some current research at UMBC
 - Systems: Centaurus, DReggie, ESDP
 - Infrastructure: Distributed trust
 - Applications: Agents2Go, ITtalks
- Comments
- Conclusion



The Big Picture

- Mobile/pervasive computing and software agents are a good match
- The combination offers new challenges for each
- Attempts are being made to bridge the gap to connect the two
- Pervasive computing is a good target and will require an integrated model to support both wired and wireless computing



Today: Life is Good.



















Tomorrow: We Got Problems!







Mobile and Agents are a Good Match

- The agents community has relatively advanced approaches to many of the problems faced by mobile computing, since we have assumed a very dynamic, ad hoc environment, open environment. Some common issues:
 - Service description, discovery, composition.
 - Negotiation for services and information
 - Authentication, authorization, and trust
 - Delegation and degrees of autonomy
 - Coordination and teamwork models
- Mobile/pervasive computing will provide good justification for an agent oriented approach.



Special challenges for agents

- Today's mobile computing environment offers special challenges for us. Mobile systems have:
 - Low/variable bandwidth, limited CPU, memory, disk, power etc.
 - Resource poor systems connected over thin pipes.
 - "Resource gap" is (mostly) indifferent to absolute values.
 - Elective) disconnections, dynamically changing network topology ...



Special challenges for mobile computing

- Current technologies being used for mobile computing (e.g., Bluetooth) or likely to be adopted (e.g., Jini, UDDI) have problems.
 - The languages for describing and matching services are much too simple.
 - No or poor support for shared ontologies beyond those selected for us by business consortia.
 - No or poor support for evolution and maintenance in such an open environment.
- Envisioned pervasive computing environments must be "context aware".



Rest of Talk

- The agent paradigm
- The semantic web as a common model for both wired and mobile knowledge sharing
- Several UMBC ongoing projects addressing issues at different levels: systems, infrastructure and application:
- Comments and conclusion





What is an agent?

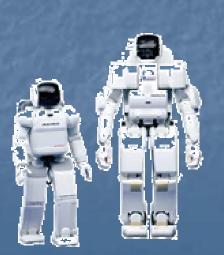
An agent is a powerful and ubiquitous abstraction in computer science



- Daemons (e.g., ftp agent)
- User interface clients (e.g., mail agent)
- Physical agents (e.g., robotics)
- Believable agents (e.g., VR and graphics)
- Intelligent HCI
- Personal (expert) assistants
- Mobile software technology
- Multiagent systems









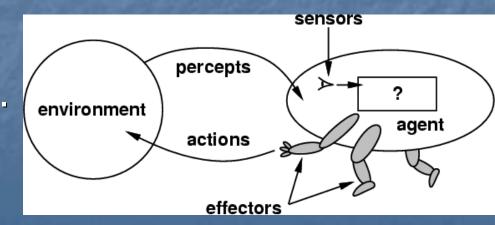


So, what's a software agent?

No crisp definition, but several key concepts are

- Autonomous, taking the initiative as appropriate through delegation
- Goal-directed, maintaining an agenda of goals which it pursues until accomplished or believed impossible.
- Situated in an environment (computational and/or physical) which it is aware of and reacts to.
- Cooperative with other agents (software or human) to accomplish its tasks.
- Communicative with other agents (human or software)
- Adaptive, modifying beliefs
 & behavior based on experience

Still an emerging paradigm....





The BDI model

- BDI architectures describe the internal state of an agent by the mental states of beliefs, desires, and intentions
- BDI theories provide a conceptual model of the knowledge, goals, and commitments of an agent
- BDI agents have some (implicit or explicit) representations of the corresponding attitudes.
- BDI models provide a theory to underlie and guide communication.



Agent Communication

- Agent-to-agent communication is key to realizing the potential of the agent paradigm, just as the development of human language was key to the development of human intelligence and societies.
- Agents use an Agent Communication Language or ACL to communication information and knowledge.
- Genesereth (CACM, 1994) defined a software agent as any system which uses an ACL to exchange information.



Knowledge Sharing Effort

- Framework developed by DARPA program in early 90's
- Knowledge sharing requires a communication which requires a common language
- We can divide a language into syntax, semantics, and pragmatics
- Some existing components, used independently or together:
- KIF knowledge interchange format (syntax)
- Ontolingua a language for defining sharable ontologies (semantics)
- KQML a high-level interaction language (pragmatics)

Propositional

Propositional attitudes





Common Ontologies

- •Ontology: A common vocabulary and agreed upon meanings to describe a subject domain.
- •A conceptual schema specifies the intended meaning of concepts used in a data base

Data Base:

139	74.50
140	77.60
Life S	AST.

Data Base Schema:

Table: price

*stockNo: integer; cost: float

Conceptual Schema:





A KQML Message

tell :sender bhkAgent

performative :receiver fininBot
:in-reply-to id7.24.97.45391

parameter :ontology ecbk12

value :language Prolog
:content "price(ISBN3429459,24.95)")

Represents a single *speech act* or *performative* ask, tell, reply, subscribe, achieve, monitor, ...

with an associated semantics and protocol

tell($i, j, B_i \phi$) = fp[B_i B_i $\phi \land \neg$ B_i(Bif_j B_i $\phi \lor$ Uif_j B_i ϕ)] \land re[B_j B_i ϕ] ...

and a list of attribute/value pairs

:content, :language, :from, :in-reply-to



FIPA

- Foundation for Intelligent Physical Agents
 - International standards body with ~60 members.
 - Three suites of specification published (97, 98, 00)
 - Carrying forward the ideas of the Knowledge Sharing Effort
 - http://www.fipa.org/
- Standards in the following main areas
 - Agent communication (language, content language, interaction protocols)
 - Message transport
 - Directory services (DF)
 - Management and naming services (AMS)
- Software
 - ~10 FIPA compliant systems (2 open sourced)





The FIPA ACL

```
(request
  :sender (:name moniqueagent@liawww.epfl.ch:8080)
  :receiver (:name movenpick-
      hotel@tcp://movenpick.com:6600)
  :ontology personal-travel-assistant
  :language FIPA-SL
  :protocol fipa-request
  :content
   (action movenpick-hotel@tcp://movenpick.com:6600
   (book-hotel (:arrival 25/11/2000) (:departure
  05/12/2000) ...) )
```



Where are the agents?

- The communicating agent paradigm was articulated about the same time as the Web.
- Both leveraged the Internet, but
 - Agents have not yet made a significant impact, either personal or commercial.
 - The Web has changed the world.
- There may be many reasons for this
- But, we should consider trying to import web oriented ideas and approaches into the agent world.



Semantic Web?

- I'll argue that the semantic web provides a good approach, language and tools to support agents as well as mobile and pervasive computing.
- This isn't obvious, since the SW seems grounded in the "traditional" wired web.
- But, the principles which drive it are the right ones for agents as well as pervasive computing.
- And, by grounding agents in web technology, they may make it out of the lab.
- Next: overview of Semantic Web



Origins of the Semantic Web

Tim Berners-Lee's original 1989 WWW proposal described a Web of relationships among named objects that unified many information management tasks.

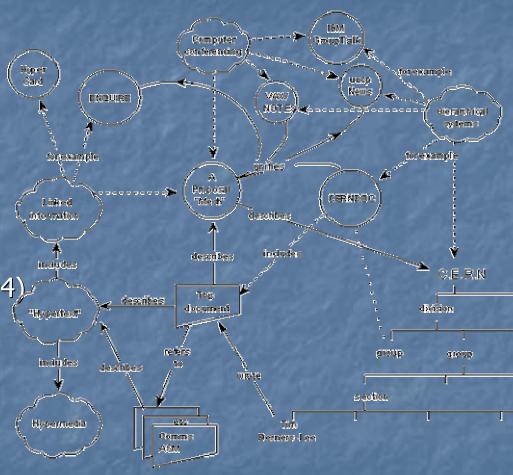
Guha designed MCF at Apple (~94)

XML+MCF=>RDF (~96)

RDF+OO=>RDFS (~99)

RDFS+KR=>DAML+OIL (00)

W3C's SW activity (01)



http://www.w3.org/History/1989/proposal.html

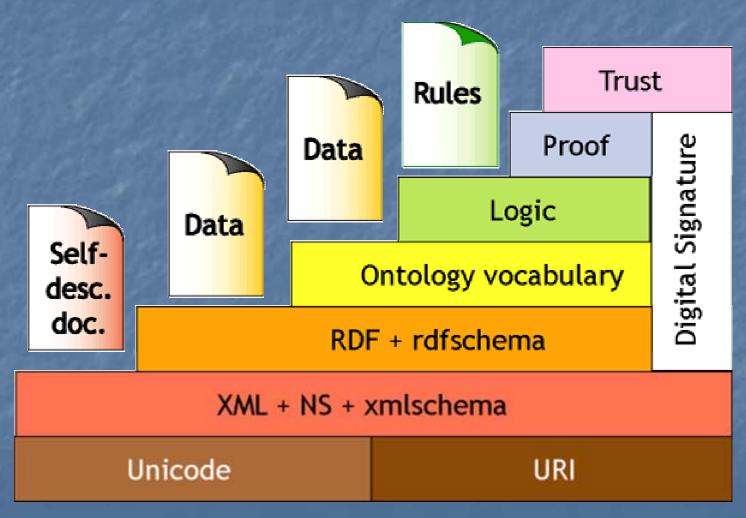


W3C's Semantic Web Goals

- Realizing the full potential of the Web
- Making it cost-effective for people to effectively record their knowledge
- Focus on machine consumption.
 - "The Semantic Web is an extension of the current web in which information is given well-defined meaning, better enabling computers and people to work in cooperation." -- Berners-Lee, Hendler and Lassila, The Semantic Web, Scientific American, 2001
- Ultimate goal effective and efficient global knowledge exchange



Tbl's semantic web vision

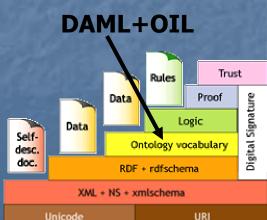




DAML+OIL as a Semantic Web Language

- DAML = Darpa Agent Markup Language
 - DARPA program with 17 projects & an integrator developing language spec, tools, applications for SW.
- OIL = Ontology Inference Layer
 - An EU effort aimed at developing a layered approach to representing knowledge on the web.
- Process
 - Joint Committee: US DAML and EU Semantic Web Technologies participants
 - DAML+OIL specs released 01/01 & 03/01
 - See http://www.daml.org/
 - New W3C SW activity started 08/01.





DAML in One Slide

DAML is built on top of XML and RDF

It allows the definition, sharing, composition and use of ontologies

DAML is ~= a frame based knowledge representation language

It can be used to add metadata about anything which has a URI.

URIs are a W3C standard generalizing URLs

everything has URI

```
UMBC
```

```
<rdf:RDF xmlns:rdf ="http://w3.org/22-rdf-syntax-ns#"
  xmlns:rdfs="http://w3.org/rdf-schema#"
  xmlns:daml="http://daml.org/daml+oil#">
<daml:Ontology rdf:about="">
  <daml:imports rdf:resource="http://daml.org/daml+oil"/>
</daml:Ontology>
<rdfs:Class rdf:ID="Person">
 <rdfs:subClassOf rdf:resource="#Animal"/>
 <rdfs:subClassOf>
  <daml:Restriction>
   <daml:onProperty rdf:resource="#hasParent"/>
   <daml:toClass rdf:resource="#Person"/>
  </daml:Restriction>
 </rdfs:subClassOf>
 <rdfs:subClassOf>
  <daml:Restriction daml:cardinality="1">
   <daml:onProperty rdf:resource="#hasFather"/>
  </daml:Restriction> </rdfs:subClassOf> </rdfs:Class>
<Person rdf:about="http://umbc.edu/~finin/">
<rdfs:comment>Finin is a person.</rdfs:comment>
</Person>
```

We're going down a familiar road

KR trends

Web trends

- 55-65: arbitrary data structures
- 65-75: semantic networks
- 75-85: simple frame systems
- 85-95: description logics
- 95-??: logic

- 95-97: XML as arbitrary structures
- 97-98: RDF
- 98-99: RDF schema as a frame-like system
- 00-01: DAML+OIL
- 02-??: DAML-L

Only much faster!



Semantic Web Principles

- Everything is on the web
- Partial information
- Web of trust
- Support information evolution
- Minimalist design
- Common data model



Some UMBC Work

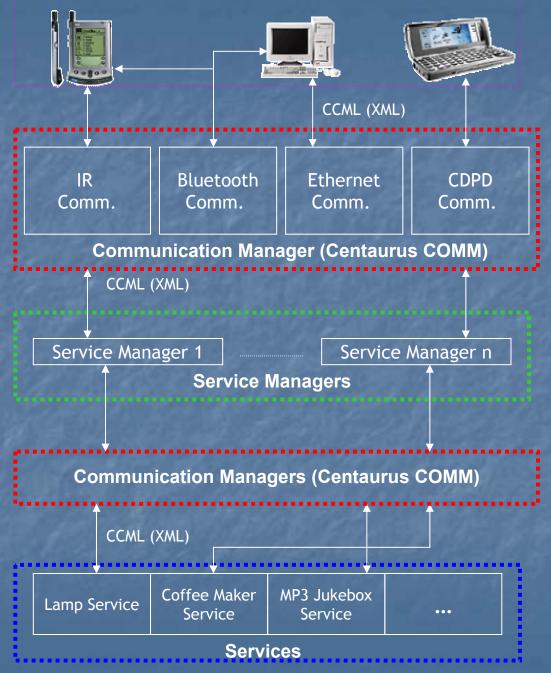
- I'll briefly describe several ongoing projects involving mobile/pervasive computing and the semantic web.
 - (1) Centaurus communication infrastructure
 - (2) Enhancing Jini with DAML for service description and discovery
 - (3) Enhancing Bluetooth's SDP with DAML
 - (4) A model of distributed authorization and trust
 - (5) Agents2go -- a simple mobile application
 - (6) ITtalks a semantic web application



(1) Centaurus

Centaurus Communication (Centaurus COMM) provides a message passing network architecture that allows heterogeneous devices to communicate through varied communication mediums in a uniform fashion

Runs on PDAs and other small devices





(2) Enhancing Jini's registration server



- Jini is Sun's technology for building "self describing and self organizing" distributed systems.
- Jini is a very attractive collection of ideas and components.
- One deficiency is the Jini registration server's inexpressive approach to describing services offered and sought.
- We've produced a modified Jini registration server which allows agents to use DAML+OIL to describe services offered or sought
- Supports reasoning during matching (e.g., constraint satisfaction)



(3) Enhancing Bluetooth's SDP

- Bluetooth is a short-range RF wireless technology that supports ad-hoc networks and uses P2P protocols.
- Bluetooth Service Discovery Protocol:
 - Simple service discovery mechanism
 - Services and attributes represented by UUIDs
 - UUID-based matching (128 bit number!)
 - No registration, aggregation, multicasting, event notification
- Not very expressive!



Prototyped Solution

- Assume Bluetooth ad-hoc networks with at least one resource rich device (e.g., each room has a facilitator).
- Enhanced SDP
 - Services and attributes described in DAML using a "standard" ontology
 - All available information from service and attribute descriptions used for matching
 - Tries to obtain *closest* possible match
 - Support service registration facility



(4) Delegation Based Model for Distributed Trust

- We are developing a delegation based model for distributed authorization and trust for use in both wired and wireless scenarios.
- Focus on trust from a "security perspective"
- Building on concepts like authentication, authorization, role-based access control, public key infrastructure, digital signatures, authoritative sources of information, etc.
- Agents make speech acts about and reason over these properties and relations.
- Grounded in an ontology represented in DAML



What is Distributed Trust

- Issues
 - No central authority
 - logging in is not possible
 - Access control for entities never encountered before
- We use *Distributed Trust* to solve these issues
- trust = policies + credentials + delegation actions + proofs of deontic properties





Three Scenarios

- Supply Chain Management System
 - Already implemented
- Dynamic Wireless Environment
 - Ongoing work
- Distributed Trust for Web Services
 - ✓ Future work
 - ✓ To be applied to ITTALKS

 (http://www.ittalks.org/)

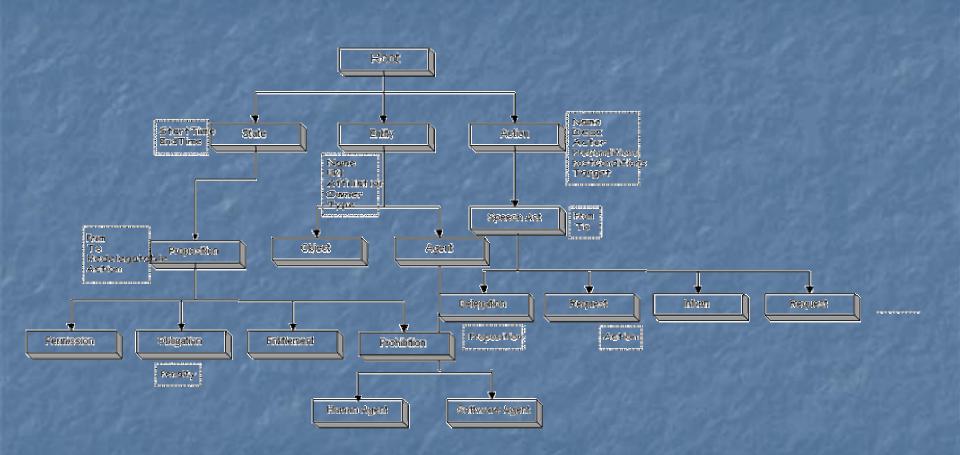


Distributed Belief

- A policy specified that "UMBC CSEE faculty are allowed to do X", but how do we determine who they are?
- Our dtrust language allows us to say
 - "We accept http://www.csee.umbc.edu/faculty.html as a trusted source of information about membership in the class http://umbc.edu/ontologies/people#faculty"
- faculty.html has a human-readable faculty list (in HTML) and (possibly signed) statements (in DAML) asserting who the faculty are.
- Beliefs can be delegated as well
 - "I delegate belief of phdAdvisee(X,Y) to X if X is a CSEE faculty member"



Dtrust Ontology



A DAML ontology for describing authorization and trust actions, states and policies.



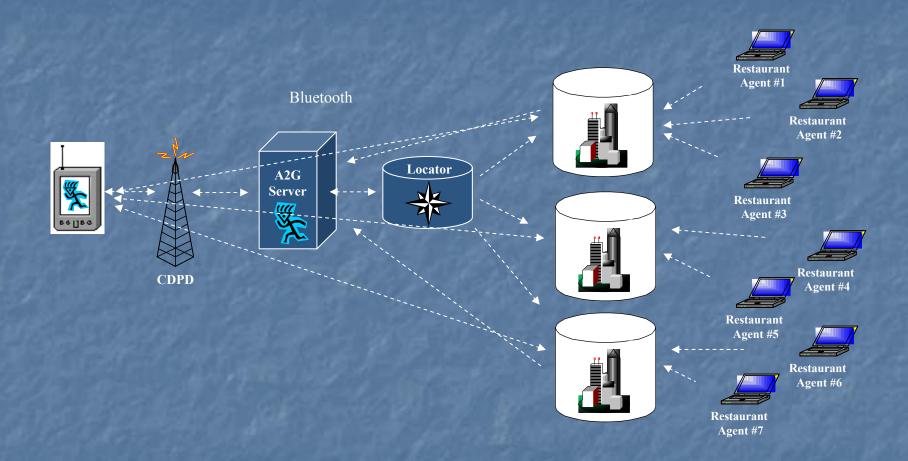
(5) The Agents2Go Platform

- Location dependent services discovery
 - Location dependent information retrieval
 - The search results contain information about restaurants that are local to the requesting user.
- Distributed services
 - Distributed Information
 - Service information is distributed and grouped by regions.
 - Information about the restaurant is stored locally.
- Automatic location detection
 - Cell tower ids are mapped to the geographical region name.
- Service provider representation
 - Service Agents reside at the service provider locations.
 - Restaurant Agents reside at the restaurant locations.





The Agents2Go Infrastructure



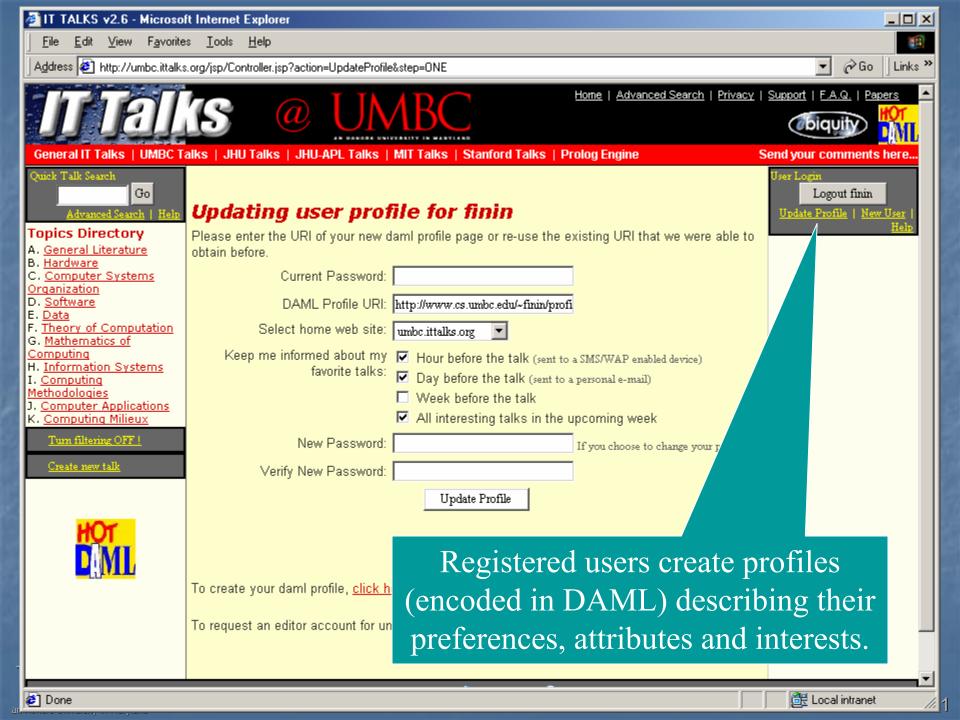


(6) ITTALKS

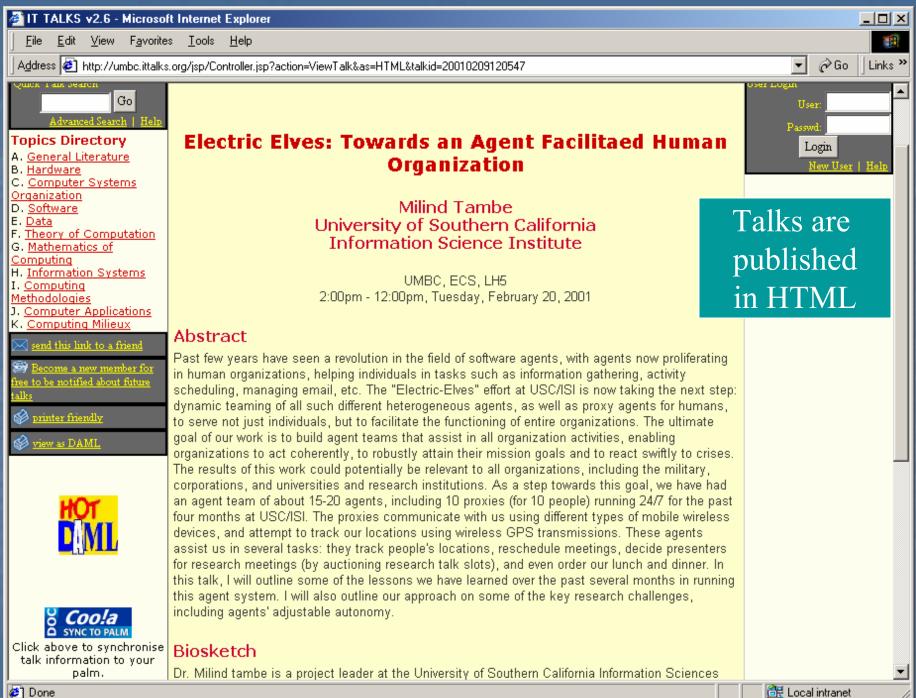
- ITTALKS is a database driven web site of IT related talks at UMBC and other institutions. The database contains information on
 - Seminar events
 - People (speakers, hosts, users,...)
 - Places (rooms, institutions,...)
- This database is used to dynamically generate web pages and DAML descriptions for the talks and related information.
- Notifications are sent to registered users and/or their agents via email, SMS, WAP, and/or KQML for talks matching their interests, location and schedule.

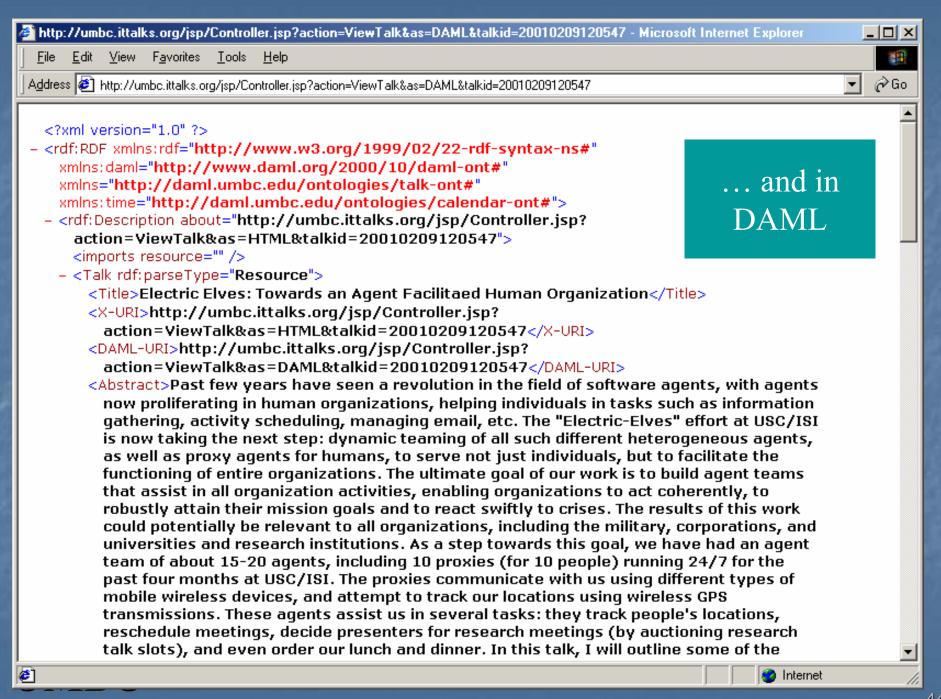




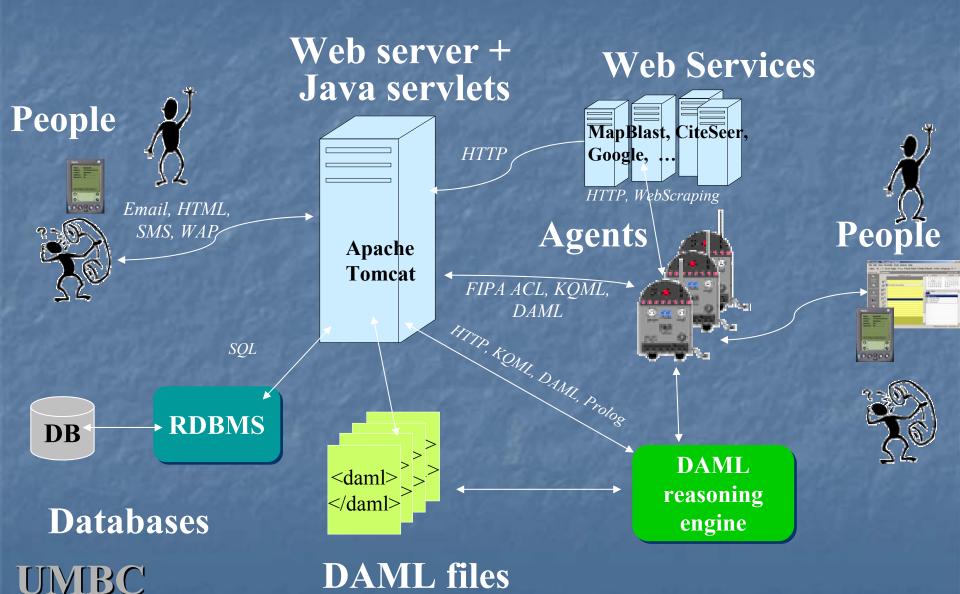


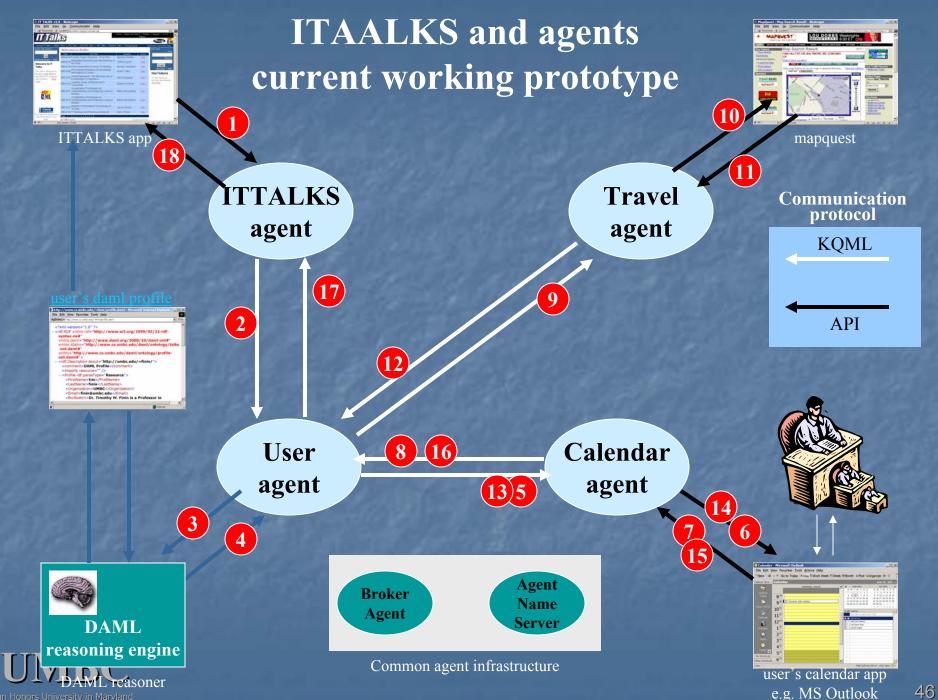






ITTALKS Architecture





Today's Conclusions

- Different mobile environments
 - Rethinking agent communication
- How do we get there from here?
- Final thoughts



Current coordination infrastructure

- There are many current systems for service registration and coordination
 - UDDI at the internet level
 - Jini at a more local level
 - Bluetooth SDP
 - And others like eSpeak, Salutation, ...
- All are characterized by their relatively inexpressive languages for describing services offered and sought.
- This is where the agents/AI/KR/SW communities have something to offer.



Rethinking the agent communication paradigm

- Much multi-agent systems work is grounded in Agent Communication Languages (e.g., KQML, FIPA) and associated software infrastructure.
- This paradigm was articulated ~1990, about the same time as the WWW was developed.
- Our MAS approach has not yet left the laboratory yet the Web has changed the world.
- Maybe we should try something different?



Rethinking the agent communication paradigm

- The communication MAS paradigm has been peer-to-peer message oriented communication mediated by brokers and facilitators.
- This approach was, I think, inherited from the dominant software paradigms at the time: client-server and OO systems.
- The semantic web invites different paradigms which will require some changes in ACLs and their associates software systems.



Rethinking the agent communication paradigm

- New paradigm?
 - Agents "publish" beliefs, requests, and other "speech acts" on web pages.
 - Brokers "search" for and "index" published content
 - Agents "discover" what peers have published on the web and browse for more details
 - Agents "speak for" content on web pages by
 - Answering queries about them
 - Accepting comments and assertions about them



Context aware computing

- An exciting general view of the new mobile/pervasive computing environment goes under the name of "context aware computing".
- This inherits from work in intelligent HCI
- The computing devices in our environment are aware of each other and also of the people and things in their vicinity.
- Awareness of people entails inferring their internal states and individual and joint activities.
- They "share information" to compile a common model of the context.



Context aware computing

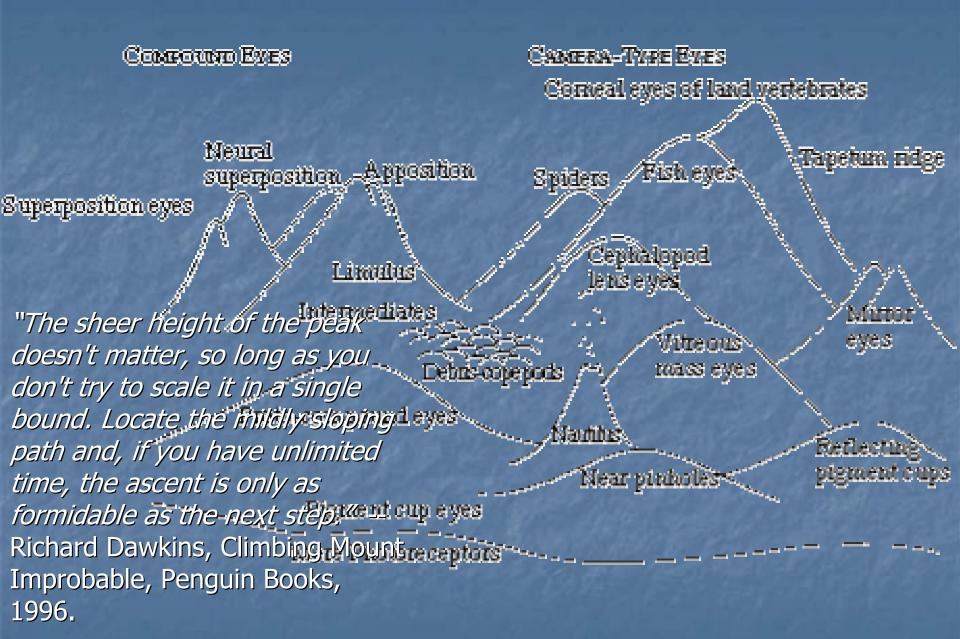
- This is a promising area which can draw on lots of the things we know:
 - Interpreting sensor inputs
 - Sensor and data fusion
 - Abductive reasoning and belief revision
 - Machine learning
 - Plan recognition
 - User modeling
 - Using shared ontologies
 - Models of coordination and teamwork



How do we get there from here?

- It will take some time to really deliver on the agent paradigm, either on the Internet or in a pervasive computing environment.
- The development of complex systems is basically an evolutionary process.
- Random search carried out by tens of thousands of researchers, developers and graduate students.

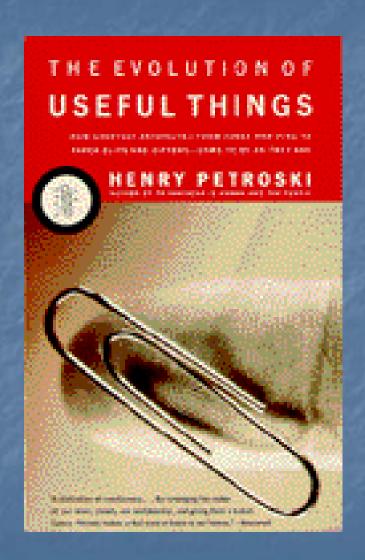






Climbing Mount Improbable

The Evolution of Useful Things



- The Evolution of Useful Things, Henry Petroski, 1994.
- Prior to the 1890's, papers were held together with straight pens.
- The development of "spring steel" allowed the invention of the paper clip in 1899.
- It took about 25 years (!) for the evolution of the modern "gem paperclip", considered to be optimal for general use.



Final thoughts

- Agents and mobile computing may be a good marriage.
- The semantic web offers some ideas that may help realize the agent vision.
- As usual, only time will tell and all will be obvious in hindsight.
- See http://research.ebiquity.org/ for more information and papers on our work at UMBC.

