Sources: John Gasper, Principles of Game Theory; Pedro Domingos, Decision Theory; Randall Munroe, XKCD; Wikipedia, various

## Decision Making in Technology

A painfully brief intro to game theory, decision theory, utility and preferences, and equilibria

RJ10, 3D Printing: Sunday Paper Topic: Tuesday

### Bookkeeping



- Paper and paper topic
  - Paper topic: November 4<sup>th</sup> (Tuesday) at midnight
    - Topic; primary ethical concern or sub-area; proposed title
  - Paper due: last day of class
    - There will be some in-between steps posted Tuesday
  - You MAY work with ONE partner
    - Shared presentation
    - Recommend 50% longer paper (6 instead of 4)
    - Written statements about what each person did
- ◆ Last ~3 class periods: presentations
- Participation Portfolio 2 will be due Nov 8<sup>th</sup>

## Bookkeeping



#### Midterms

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◆ Don't be alarmed by essay grades – always curved

- Essay grading: there's always something to improve
- Specific concerns? 1-week window
  - Please do come ask questions or object!
- Ethical Analysis 2 will be posted Monday
  - Due Nov. 17th two weeks later

#### How Do Agents Make Decisions?

#### • What agents?

- People: "You"; "Everyone else"
- Computer systems (real-time and not)
- Artificial intelligences (many kinds)



#### When Do Computers Make Decisions?

- At every fork in a search problem
- Every time a credit card is run
- Every time a prescription is filled
- …a book is recommended
- …a dossier is flagged
- …a command is interpreted
- And so on.



# Terminology and Concepts



- Optimizing: obtaining best possible outcome
  - Maximizing the value of some objective function
- Objective Function
  - A mathematical expression whose output you want to maximize/minimize
  - Optimization is finding the right input parameters
- Multi-objective optimization
  - Finding the best possible parameters given *multiple* objective functions

# Terminology and Concepts



#### Expected Value

- The predicted value of a variable, calculated as:
- The sum of all possible values, each multiplied by the probability of its occurrence

#### A \$1000 bet for a 20% chance to win \$10,000 [20%(\$10,000)+80%(\$0)] = \$2000

- Satisficing: achieving a goal sufficiently
  - You can win a baseball game by one point now, or by two points in another inning
  - You can have a search function that finishes in one second, or spend another 2 hours to make it half a second; full credit is 3 seconds or less

# Terminology and Concepts



#### Game Theory

- Mathematical models of interaction
- Between intelligent, rational decision-makers
- Decision Theory
  - Normative: how *should* agents make decisions?
  - Descriptive: how *do* agents make decisions?
- Utility and utility functions
  - Something's perceived ability to satisfy needs or wants
  - A mathematical function that ranks alternatives by utility

# What is Game Theory?



- Study of rational behavior in interactive situations
  - Everyone is self-interested and selfish
  - Or at least rational (weaker than selfish)
- Problems:

- We aren't "rational" (agents can be)
- Knowing theory doesn't guarantee success
- Goal: optimize chances of success
  - Achieving some target state
  - Optimizing some value



# More Terminology



Rationality (an overloaded word).

- ♦ A rational agent...
  - Behaves according to a *ranking over possible outcomes* that is:
    - Complete (covers all situations) and consistent
    - Optimizes over strategies to best serve a desired interest
- Has logical implications of knowledge
  - Assume that players have logical omniscience
    - If player 1 knows A, then 1 knows all of the logical implications of A
  - Assume players know all possible implications
    - If 2 knows that 1 knows that 2 knows that ...

# Classifying games



- I. Sequential or simultaneous move?
  - Does a player get to change actions based on others' behavior? Tic-tac-toe ; rock paper scissors
- 2. Zero-sum?
  - Gain or loss is exactly balanced by opponent's gain or less
     Chess ; tic-tac-toe ; soccer
- 3. One shot or repeated?
  - Either one is not necessarily easier or harder
  - Opportunity to build *reputation* (for good or bad)

# Classifying games



- 4. Full, partial, or asymmetric information?
  - Perfect information:
  - Each player has information of all previous events chess ; battleship
  - Complete information:
  - Every player knows payoffs for all possible actions tic-tac-toe ; Prisoner's Dilemma ; car buying
- 5. Non-cooperative or cooperative?
  - Are agreements enforceable?

### Prisoner's Dilemma





- One-shot or repeated?
  - Actually, either.
- Simultaneous?
- Zero-sum?
- Any uncertainty?
- Fixed rules?
- Cooperative?

#### **Elements of a Game**



Conceptual elements:

- I. Actions and Strategies
  - Actions: the available actions any singular point
  - Strategy: complete plan for deciding actions
    - Different from "tactics and strategies"
- 2. Payoffs
  - An objective isn't necessarily "winning"!
    - See: non-zero-sum games; car buying
  - Represent preferences with a payoff function
  - Can be monetary but will be represented by *utility*

# What is Decision Theory?



- Mathematical study of strategies for optimal decision-making
  - Options involve different risks or expectations of gain or loss
- The study of identifying:

- The values, uncertainties and other issues relevant to a decision
- The resulting optimal decision
- What does decision mean?

### Utility



- Utility: perceived ability to satisfy needs or wants
- Utility function: Mathematical f that ranks alternatives
- Marginal utility: utility of subsequent iterations of thing
- Total utility: Utility of consuming ALLTHETHINGS



#### Preferences



- An agent chooses among:
  - Prizes (A, B, etc.)
  - Lotteries (situations with uncertain prizes and probabilities)





- ♦ A > B
- A ~ B
- ♦ A >~ B

- A preferred to B
- Indifference between A and B
- B not preferred to A

### **Rational Preferences**



- Preferences of a rational agent must obey constraints
  - Transitivity

- Monotonicity
- Orderability  $(A > B) \vee (B > A) \vee (A \sim B)$
- Substitutability  $(A \sim B \Rightarrow [p,A; I-p,C] \sim [p,B; I-p,C])$
- Continuity (A>B>C  $\Rightarrow$   $\exists p [p,A; I-p,C]~B$ )
- Rational preferences, when followed, give behavior that maximizes expected utility.
- Violating the constraints leads to irrationality
  - For example: an agent with intransitive preferences can be induced to give away all its money.

### Maximizing Expected Utility

Utilities map states to real numbers. Which numbers?
People are very bad at mapping their own preferences

- Standard approach to assessment of human utilities:
  - Compare a state A to a standard lottery Lp that has "best possible prize" u<sup>T</sup> with probability p "worst possible catastrophe" u ⊥ with probability (I-p)
     adjust lottery probability p until A ~ Lp



#### Money

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- Money does not behave as a utility function
  - That is, people don't maximize expected value of *dollar assets*.
- People are risk-averse:
  - Given a lottery L with expected monetary value EMV(L), usually U(L) < U(EMV (L))</li>

Want to bet \$1000 for a 20% chance to win \$10,000? [20%(\$10,000)+80%(\$0)] = \$2000 > [100%(\$1000)]

- Expected Utility Hypothesis
  - rational behavior maximizes the expectation of some function u, which in need not be monetary

# **Actual Utility Scales**



- Micromorts: one-millionth chance of death
  - Useful for:
  - Russian roulette
  - Paying to reduce product risks, etc.
- QALYs: quality-adjusted life years
  - Useful for:
  - Medical decisions involving substantial risk

#### Equilibria

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Nash Equilibrium: a state where no party has an incentive to unilaterally change strategies



 PI and P2 have both always testified.

- Who has incentive to be silent next round?
- Are there other equilibria?
- What game element would make it possible to change?

# More Terminology



#### Multi-objective optimization

- Finding the best possible parameters given *multiple* objective functions
- Decisions need to be optimized given trade-offs between two or more conflicting objectives
  - Minimizing cost and maximizing comfort while buying a car
- Pareto-optimal: no function can improve without another one degrading
  - It's impossible to make anyone better off without making someone worse off

### When Do We Care?

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Deciding Whether to Approve a CC Transaction

	Approve	Don't Approve
Fraudulent	Gain: None Cost: Lost value of transaction	Gain: Customer trust Cost: Minor customer inconvenience; reissuing fee
Not fraudulent	Gain: Improved customer trust; transaction fee Cost: None	Gain: None Cost: Major customer inconvenience; loss of trust; reissuing fee

#### When Do We Care?



Recommend a Book

	They buy it	They don't
Show a few good options	Gain: \$\$ Cost: Calculating options; possible minimal annoyance	Gain: None Cost: Minimal annoyance
Show a whole bunch of options	Gain: \$\$ Cost: Calculating options; they may or may not be substantially annoyed	Gain: None Cost: Potentially substantial annoyance