

Web Data Management: Powering the New Web

Raghu Ramakrishnan

Chief Scientist for Audience, Yahoo!

Research Fellow, Yahoo! Research

(On leave, Univ. of Wisconsin-Madison)

Outline

Trends in Search and Information Discovery

- Move towards task-centricity
- Need to interpret content

Evolution of Online Communities

- Social Search
- PeopleWeb
- Community Information Management

Web Data Infrastructure

- Massively distributed computing
- Hosted services
- Heterogeneous content



Further Reading

- Content, Metadata, and Behavioral Information: Directions for Yahoo! Research, *The Yahoo! Research Team*, IEEE Data Engineering Bulletin, Dec 2006 (Special Issue on Web-Scale Data, Systems, and Semantics)
- Systems, Communities, Community Systems, on the Web, Community Systems Group at Yahoo! Research, SIGMOD Record, Sept 2007
- Towards a PeopleWeb, R. Ramakrishnan and A. Tomkins, IEEE Computer, August 2007 (Special Issue on Web Search)



Community Systems Group @ Yahoo! Research

Philip Bohannon
Brian Cooper
Nilesh Dalvi
Minos Garofalakis
Hans-Arno Jacobsen
Vinay Kakade
Dan Kifer
Raghu Ramakrishnan
Adam Silberstein
Utkarsh Srivastava
Ramana Yerneni
Cong Yu

Deepak Agrawal
Sihem Amer-Yahia
Ravi Kumar
Cameron Marlow
Srujana Merugu
Chris Olston
Bo Pang
Ben Reed
Keerthi Selvaraj
Jai Shanmugasundaram
Andrew Tomkins

Parag Agrawal
Tyson Condie
Pedro DeRose
Alban Galland
Nitin Gupta
Ashwin Machanavajjhala
Warren Shen
Julia Stoyanovich
Fan Yang





Trends in Search

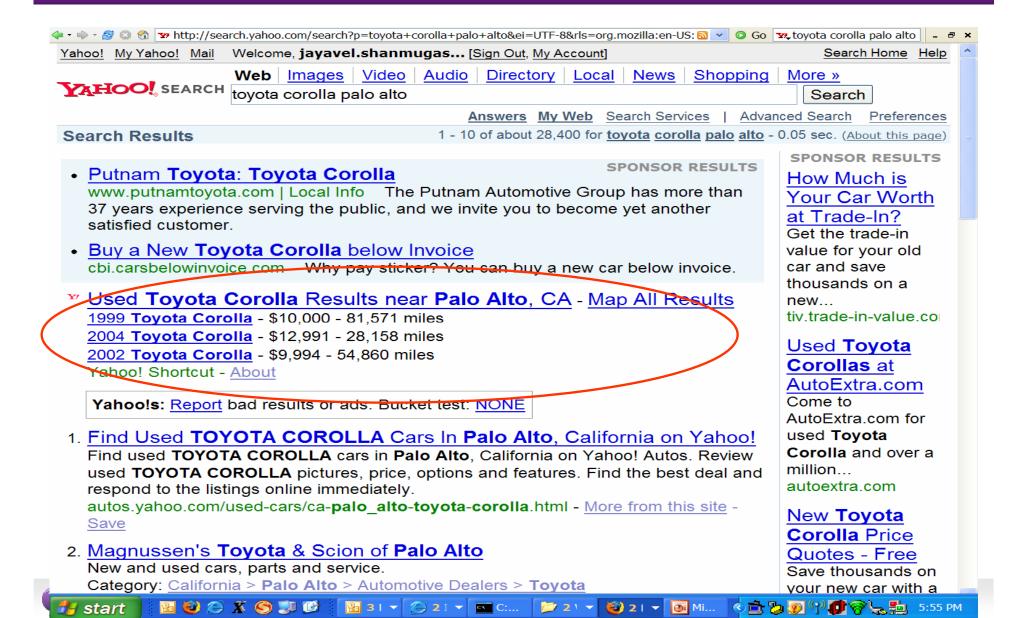
Search and Content Supply

- Premise:
 - People don't want to search
 - People want to get tasks done





Y! Shortcuts



Google Base

	Sign in 🆴	
Google Web Images Video New! News Maps more »		
toyota corolla palo alto Search	Advanced Search	
Courcil	<u>Preferences</u>	
Web Results 1 - 10 of about 126,000 for toyota corolla palo alto. (0.23 seconds)		
Refine your search for toyota corolla palo alto	Sponsored Links	
Location Make Model	Compare Dealer Prices	
palo alto toyota corolla Go	See dealer and MSRP prices.	
Remember this location	Free car quotes from local dealers.	
Automobiles	www.Autobytel.com	
TOYOTA Corolla CE 2001. Sedan 4D. Stock# 46836A \$8588		
Honda of Stevens Creek Professional Palo Alto Dental Office.	Palo Alto Toyota Dealers	
Looking for a fun professional person	Toyota Time is Back - Starts 8/06!	
www.paloaltodailynews.com/class.html - 66k - Cached - Similar pages	Get Great Deals on New 2007 Models. www. Toyota .com	
- Similar pages	www.royota.com	
Toyota of Palo Alto Palo Alto California, New Car	Toyota palo alto	
Research, Quotes	Toyota Marin. We are a local dealer	
Toyota of Palo Alto new car pricing, free quotes, photos, specs,	with internet pricing. Get a quote.	
2006 Toyota Corolla, Download 2006 Toyota Corolla	www. Toyota -Marin.com	
Brochure in PDF format · View 2006	San Francisco-Oakland-San Jose, CA	
www.tundrasolutions.com/dealers/dealer.php/id/159 - 48k -		
Cached - Similar pages	New Toyotas Quotes	
PALO ALTO / New housing complex on drawing board /	Local Motor Trend New Car Pricing	
100 townhomes	Our 60-Second Form is Quick & Easy! MotorTrend.com	
PALO ALTO New housing complex on drawing board 	Wotor Frend.com	
TAZO AZIO IBIO NEW Hodsing complex on drawing board IBIO		

Structure Intent



"seafood san francisco"



Category: restaurant

Location: San Francisco



Reserve a table for two tonight at SF's best Sushi Bar and get a free sake, compliments of OpenTable!

Category: restaurant Location: San Francisco



Alamo Square Seafood Grill - (415) 440-2828 803 Fillmore St, San Francisco, CA - 0.93mi - map

Category: restaurant Location: San Francisco



Steps to Task-Centricity

- Information integration
 - Information extraction
 - Schema normalization
- Structure
 - Extract and exploit

hotel near leicester square



Welcome to The Savoy

Located on The Strand in the heart of the West End theatre district,



Semantic Structure – Not Easy

- Colorado, Texas
- Oregon, Alaska
- Peru, Bolivia
- Peru, Argentina
- Washington, Nevada County, California
- Bush, Cheney & Rice, WA state



How Do We Circumvent?

- Unleash community computing
 - Social structure
 - Incentive mechanisms
- More in a moment





Evolution of Online Communities

Rate of content creation

- Estimated growth of content
 - Published content from traditional sources: 3-4
 Gb/day
 - Professional web content: ~2 Gb/day
 - User-generated content: 8-10 Gb/day
 - Private text content: ~3 Tb/day (200x more)
 - Upper bound on typed content: ~700 Tb/day



Metadata

Estimated growth of metadata

Anchortext: 100Mb/day

Tags: 40Mb/day

– Pageviews: 100-200Gb/day

Reviews: Around 10Mb/day

– Ratings: <small>

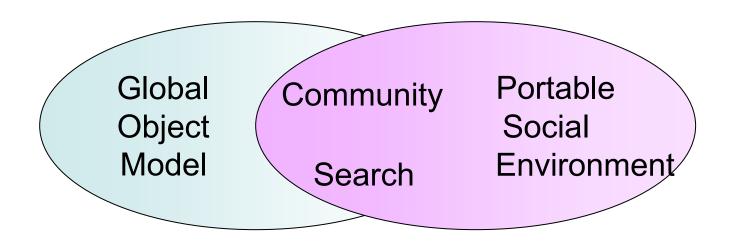
Drove most advances in search from 1996-present

Increasingly rich and available, but not yet useful in search

This is in spite of the fact that interactions on the web are currently limited by the fact that each site is essentially a silo



PeopleWeb: Site-Centric People-Centric



- Common web-wide id for objects (incl. users)
 - Even common attributes? (e.g., pixels for camera objects)
- As users move across sites, their personas and social networks will be carried along
- Increased semantics on the web through community activity (another path to the goals of the Semantic Web)

(Towards a PeopleWeb, Ramakrishnan & Tomkins, IEEE Computer, August 2007)



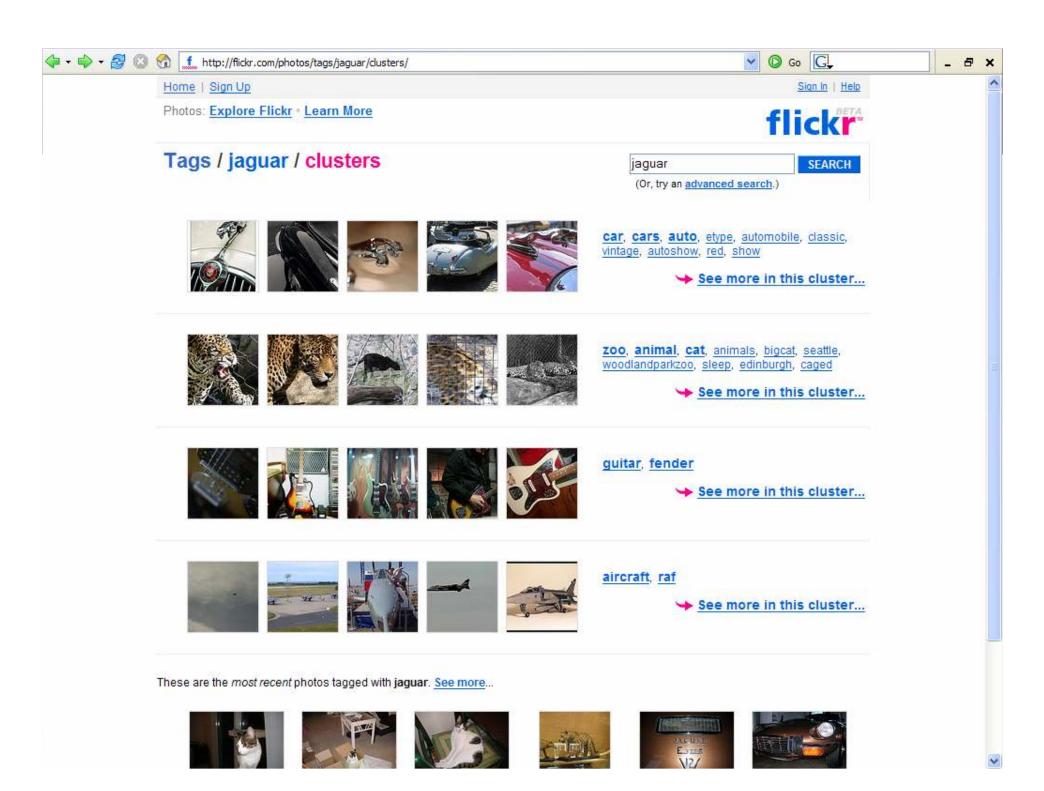
Social Search

Improve web search by

- Learning from shared community interactions, and leveraging community interactions to create and refine content
 - Enhance and amplify user interactions
- Expanding search results to include sources of information (e.g., experts, sub-communities of shared interest)

Reputation, Quality, Trust, Privacy





Web Search Results for "Lisa"

Web | Images | Video | Directory | Local | News | Shopping ZHOO SEARCH My Web (beta) Search the Web My Web BETA My Search History OFF | On Search Services Search Results Results 1 - 10 of about 129,000,000 for Lisa Also try: Iisa lynnette clark, Iisa loeb, Iisa raye, mona Iisa More... Latest news results for Y News Results for Lisa "Lisa". Mostly about Lisa Lynn Sargeson (Olsen) Marsolek - Independent Record - 4 minutes ago people because Lisa is UCLA's Lisa Willis Named Women's Basketball Pac-10 Player of the Week - Pac By LISA MEYER TRIGG Editor - Banner Graphic - Nov 23 11:37 AM a popular name Yahoo! Shortcut - About 41 results from My Web! My Web Results for Lisa (41) The Localization Industry Standards Association: home page ₱ Remember me. Quick Links. Welcome to LISA. Becoming a global enterprise is one of the most important challenges that your organization will ever face. There is no one right way to do it, but you should not have to reinvent the wheel. ... LISA is the leading international forum for organizations doing business globally ... Category: Software > Translation RSS: View as XML - Add to My Yahoo! Web search results are www.lisa.org - More from this site - Save - Block very diversified. 2. Laser Interferometer Space Antenna 电 covering pages about The Laser Interferometer Space Antenna is a mission that will detect and study gr organizations, projects, sources involving massive black holes and galactic binaries. ... Download new LTS. PDF file) LISA is a joint mission between the European Space Agency and NASA people, events, etc. (Structure and Evolution ...



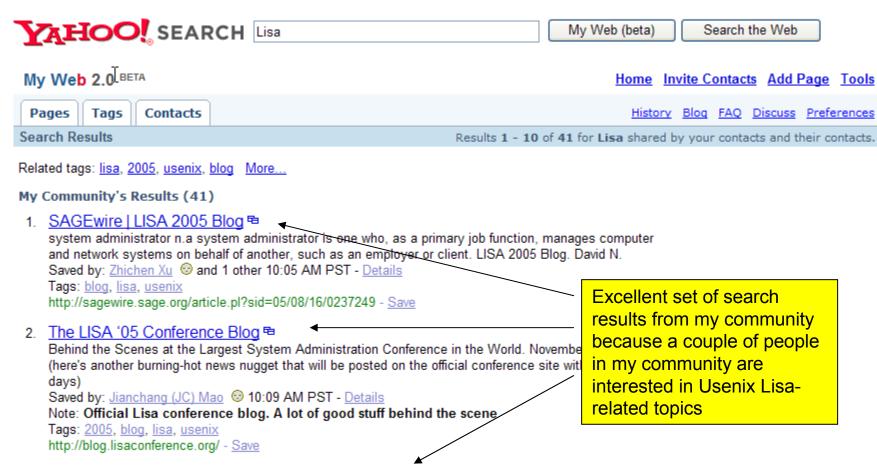
lisa.jpl.nasa.gov - 19k - Cached - More from this si

... THE MISSION: LISA is an ESA-NASA mission involving three spacecraft flying approximately 5 million kilometres apart in ... Letter of Intent to Participate in LISA data processing study ... sci.esa.int/science-e/www/area/index.cfm?fareaid=27 - 31k - Cached - More from this site - Save - Block





My Web 2.0 Search Results for "Lisa"



19th Large Installation System Administration Conference ... □

Administrators of all specialties and levels of expertise meet at LISA to exchange ideas, sharpen old skills, learn new techniques, debate current issues, and meet colleagues and friends.

Saved by: Jianchang (JC) Mao on November 26, 2005 - Details

Note: Qi is giving a keynote speech. Excellent system conferece. Dates: Dec 4-9, 2005

Tags: conference, lisa, systems

http://www.usenix.org/events/lisa05 - Save



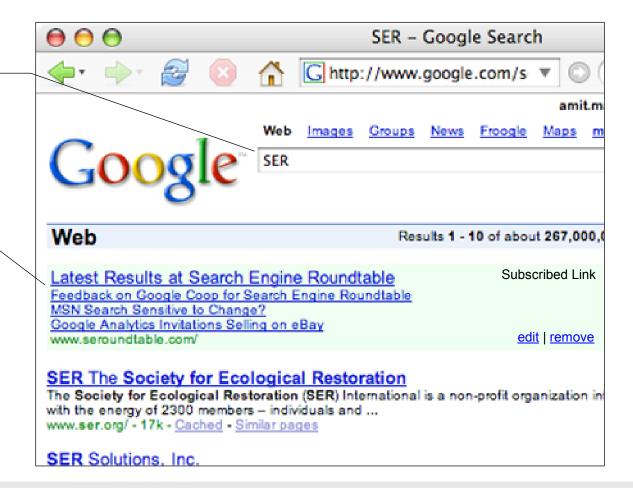
Google Co-Op

Query-based direct-display, programmed by Contributor

This query matches a pattern provided by Contributor...

...so SERP displays (query-specific) links programmed by Contributor.

Users "opts-in" by "subscribing" to them

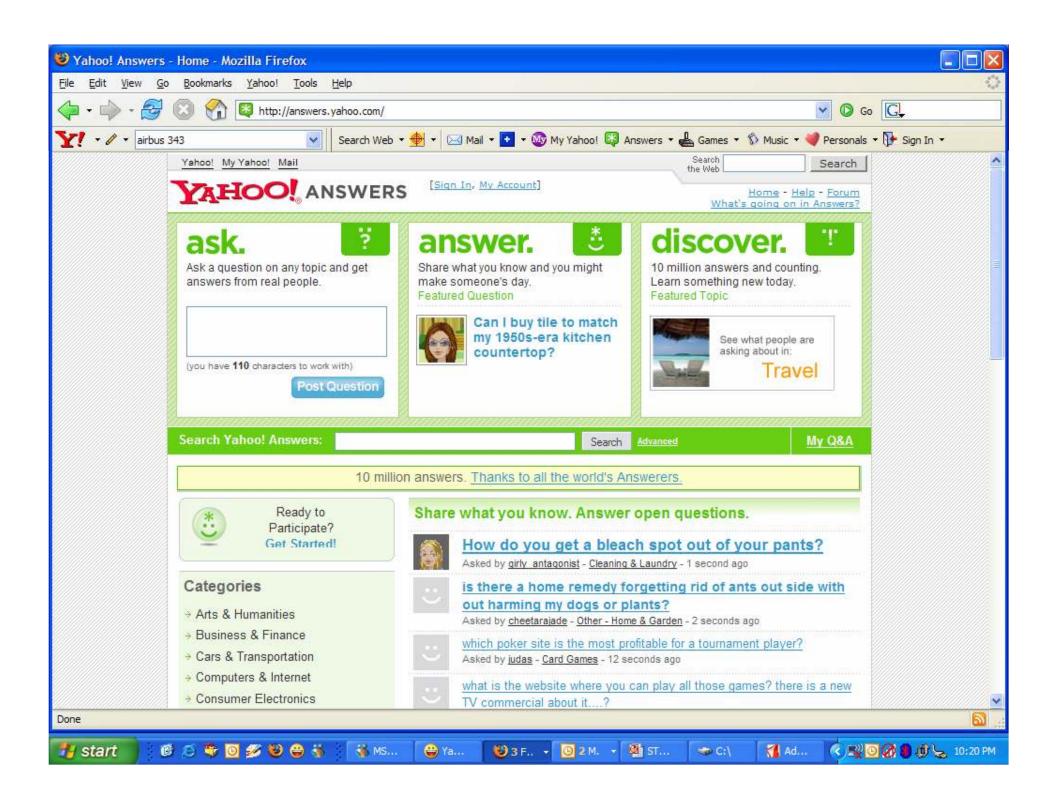




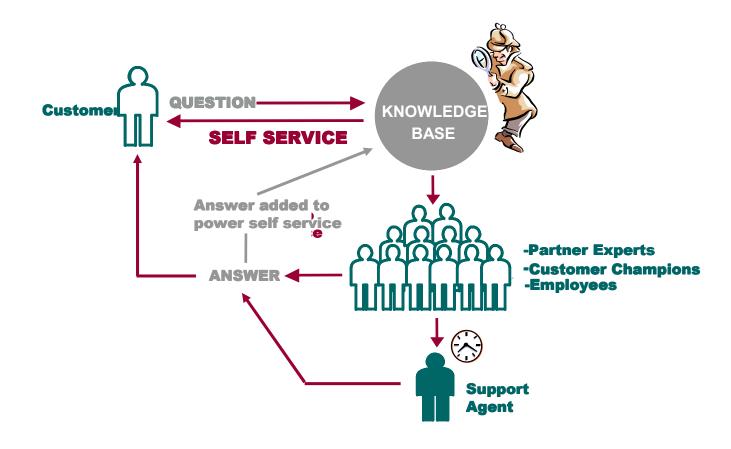
Challenges in Tag-Based Search

- How do we use these tags better?
- How do you cope with spam?
- What's the <u>ratings and reputation</u> system?
- The bigger challenge: where else can you exploit the power of the people?
- What are the incentive mechanisms?
 - Luis von Ahn (CMU): The <u>ESP Game</u>





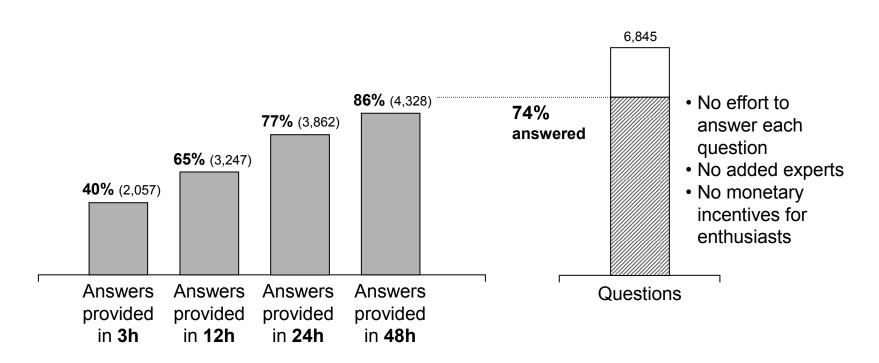
How It Works





Timely Answers

> 77% of answers provided within 24h





Interesting Problems

- Question categorization
- Detecting undesirable questions & answers
- Identifying "trolls"
- Ranking results in Answers search
- Finding related questions
- Estimating question & answer quality

(Byron Dom: SIGIR talk)



Supplying Search Content

- As information discovery and search become taskoriented, we need to find ways to create semantically rich summaries that address the user's information needs. Three ways to do this:
 - Editorial, Extraction, UGC
 - Opportunity to focus creation of structured UGC feeds directly into this growing need!

Challenge: Design social interactions that lead to creation and maintenance of high-quality structured content



Better Search via Information Extraction

Extract, then exploit, structured data from raw text:

For years, Microsoft
Corporation CEO Bill
Gates was against open
source. But today he
appears to have changed
his mind. "We can be
open source. We love the
concept of shared
source," said Bill Veghte,
a Microsoft VP. "That's a
super-important shift for
us in terms of code
access."

Richard Stallman,
founder of the Free
Software Foundation,
countered saying...



Select Name From PEOPLE Where Organization = 'Microsoft'



Name	Title	Organization
Bill Gates	CEO	Microsoft
Bill Veghte	VP	Microsoft
Richard Stallman	Founder	Free Soft

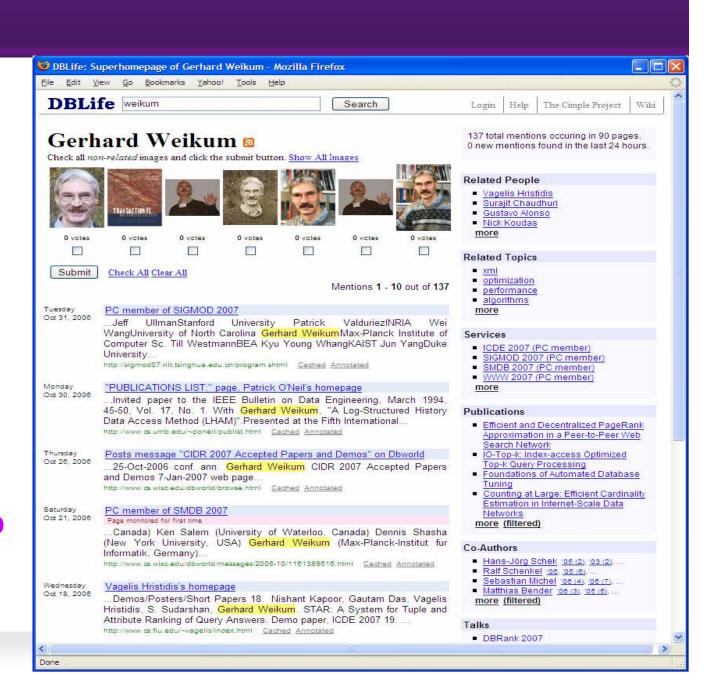
Bill Gates
Bill Veghte



DBLife

- Integrated information about a (focused) realworld community
- Collaboratively built and maintained by the community
- Semantic web via extraction & community

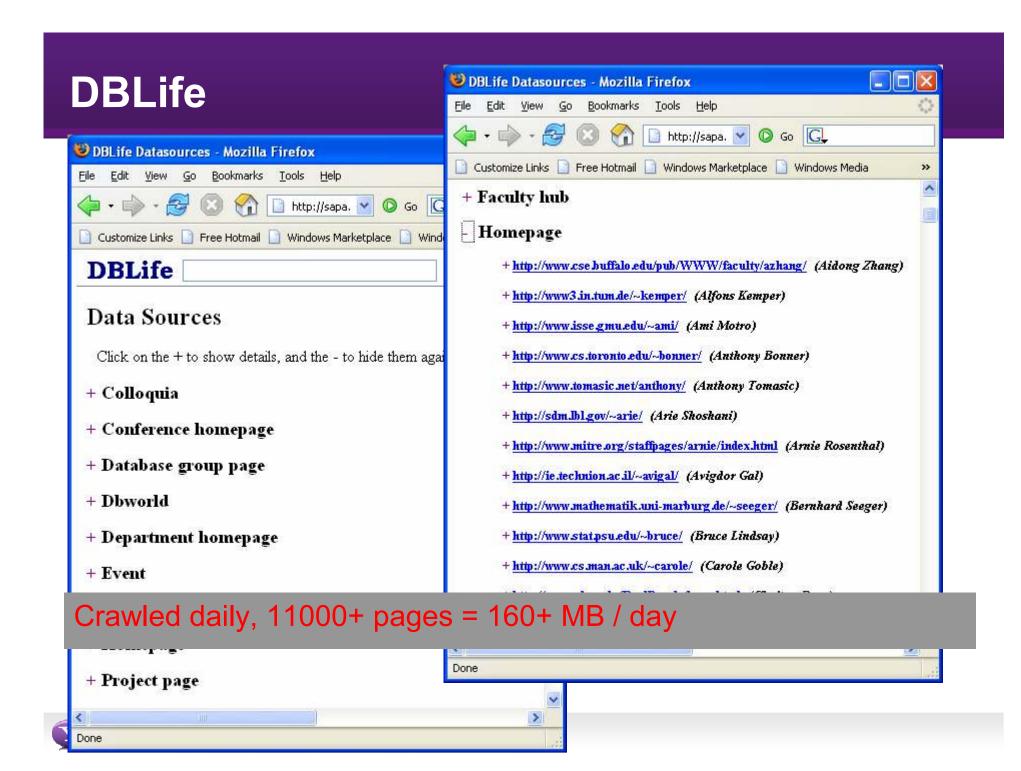




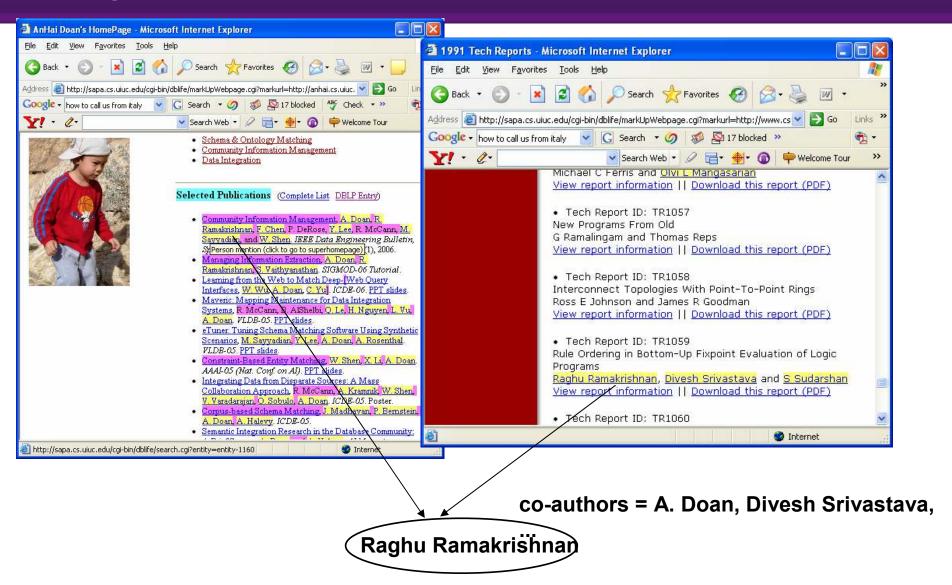
The DBLife Portal

- Faculty: AnHai Doan & Raghu Ramakrishnan
- Students: P. DeRose, W. Shen, F. Chen, R. McCann, Y. Lee, M. Sayyadian
- Prototype system up and running since early 2005
- Plan to release a public version of the system in Spring 2007
- 1164 sources, crawled daily, 11000+ pages / day
- 160+ MB, 121400+ people mentions, 5600+ persons
- See DE overview article, CIDR 2007 demo



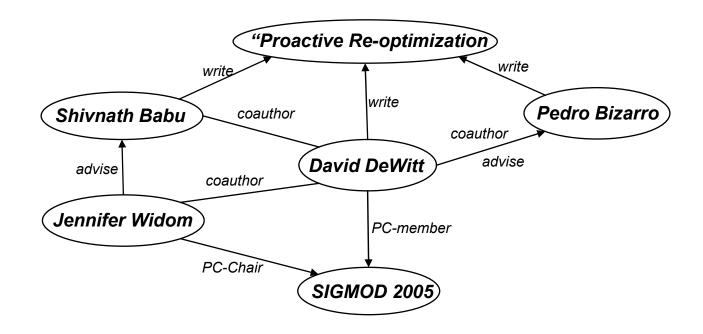


Entity Resolution





Resulting ER Graph





Challenges

Extraction

- Domain-level vs. site-level
- Blending extraction with other sources (feeds, wiki-style user edits)
- Compositional, customizable approach to extraction planning
 - Cannot afford to implement extraction afresh in each application!

Maintenance of extracted information

- Managing information Extraction
- Incremental maintenance of "extracted views" at large scales
- Mass Collaboration—community-based maintenance

Exploitation

- Search/query over extracted structures in a community
- Search across communities—semantic web through the back door!
- Detect interesting events and changes

Right in the sweet spot of the "Data to Knowledge" thrust of NSF's CDI initiative!





Web Data Management: Massively Distributed Hosted Systems

Two Key Subsystems

Serving system

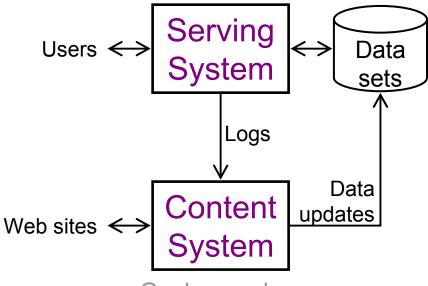
Takes queries and returns results

Content system

- Gathers input of various kinds (including crawling)
- Generates the data sets used by serving system
- Both highly parallel

Goal: scaleup.

Hardware increments support larger loads.



Goal: speedup. Hardware increments speed computations.



A Case for Hosted Infrastructure



What does it take to get the Next Great Thing off the ground?

Now:

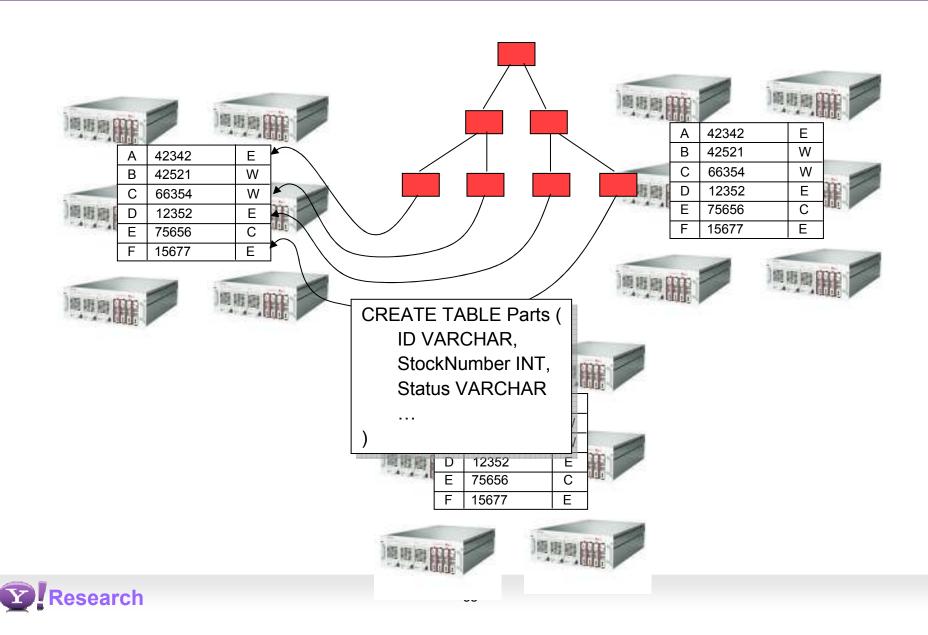
- Set up multiple replicas of a clustered data store
- Set up a system for indexing
- Set up a system for caching
- Set up auxiliary DBMS instances for reporting, etc.
- Set up the feeds and messaging between them
- Write the application logic
- Fairly complex system at first line of new code

Our vision:

- Write the application logic
- Use a hosted infrastructure to store and query your data
- Or, as Joshua Shachter puts it: "The next cool thing shouldn't take a team
 of 30, it should be three guys, PHP and a long weekend"

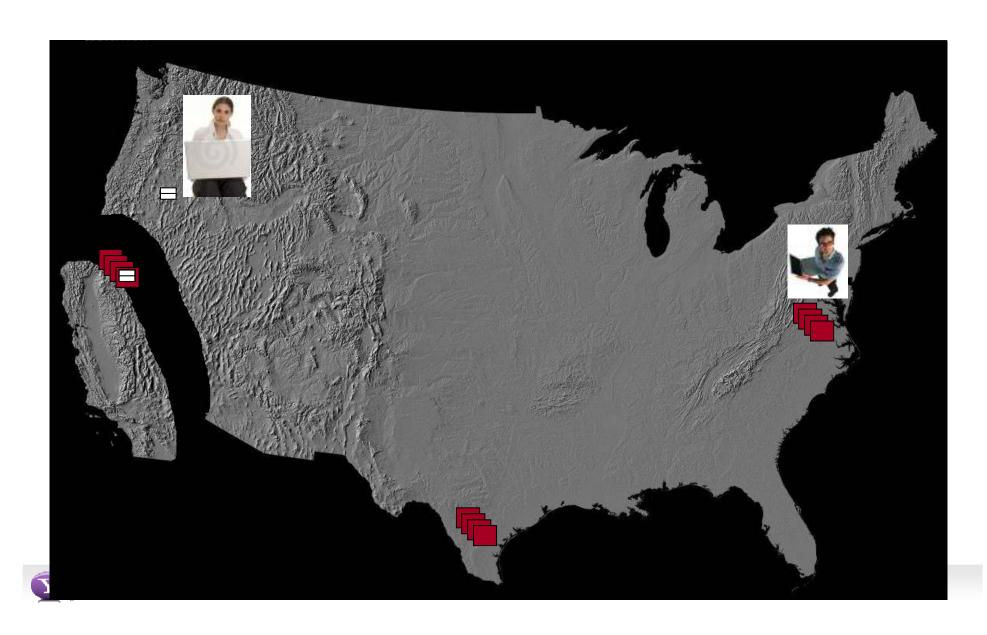


The PNUTS Project



Asynchronous replication

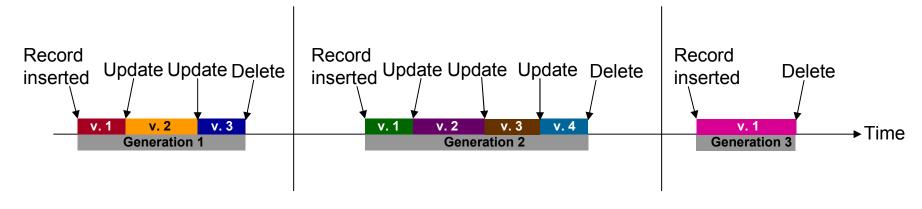




Basic consistency model



- Record lifecycle
 - 1. Record inserted with a given primary key
 - 2. Record's non-primary key attributes updated
 - · Primary key cannot be updated
 - Record deleted
 - 4. Another record with the same primary key may subsequently be inserted
- What happens to a record with primary key "Brian"?





The Big Picture: Sherpa Data Services



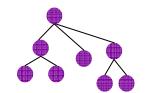
Applications

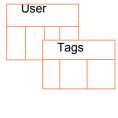
YCA: Authorization **PNUTS Services** Query planning and execution Index maintenance Distributed infrastructure for tabular data Data partitioning Update consistency Replication **YDHT FS YDOT FS** Ordered tables Hash tables **YMB** Zookeeper Pub/sub messaging Consistency service



Data Analysis Platforms

- Understanding online communities, and provisioning their data needs
 - Exploratory analysis over massive data sets
 - Challenges: Analyze shared, evolving social networks of users, content, and interactions to learn models of individual preferences and characteristics; community structure and dynamics; and to develop robust frameworks for evolution of authority and trust; extracting and exploiting structure from web content ...







- Examples:
 - Bigtable, Map-Reduce, Hadoop, PIG



The Bigger Picture

- Software-as-a-service
 - E.g., Salesforce.com
- Hosted data systems
 - Amazon's S3 and EC2
- Web application development
 - Ning, Ruby-on-rails
- Change tracking
 - Stream management



Grand Challenge

- How to maintain and leverage structured, integrated views of web content
 - Web meets DB … and neither is ready!
 - Interpreting and integrating information
 - Result pages that combine information from many sites
 - Scalable serving of data/relationships
 - Multi-tenancy, QoS, auto-admin, performance
 - Beyond search—web as app-delivery channel
 - Data-driven services, not DBMS software
 - Customizable hosted apps!
 - Desktop
 Web-top

